

PUBLIC HEALTH CONTACT TRACER PROFESSIONAL

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The Public Health Contact Tracer Professional program provides training for individuals interested in supporting public health strategies to mitigate disease in the community. Contact tracers identify, interview and provide instructions to individuals with infection or disease. Tracers link individuals with symptoms to community resources for testing and care. Students will acquire skills in communication, counseling/interviewing and foundational knowledge for implementing contact tracing tools and systems. This certificate can be completed in one semester.

Prerequisites:

- Placement into EGL 090 or EGL 097 or higher.
- Successful completion of four Northstar Digital Literacy assessments, including Basic Computer Skills, Internet Basics, Microsoft Excel, and Using Email.

Public Health Contact Tracer Professional Certificate

13 Semester Credit Hours; Curriculum: 0293

Code	Title	Hours
Courses for a Certificate		
HCT 101	Introduction to Public Health Contact Tracing	1
HCT 102	Public Health and Disease	1
HCT 103	Introduction to Public Health Communications	2
HCT 104	Disease Tracing Organization and Management	1
HSV 110	Counseling/Interviewing	3
CAB 135	Electronic Spreadsheets Using Excel	2
CAB 140	Database Application Using Access	3
Total Hours		13

Program Learning Outcomes

1. Describe the roles and responsibilities of government, non-governmental organizations, and private citizens in maintaining public health.
2. Discuss current public health policies that are relevant to preventing spread of infections and protecting individuals/populations.
3. Examine resources available from state/local health departments including but not limited to social resources, referrals, protocols/procedures related to testing, treatment, etc.
4. Discuss the role of public health surveillance and contact tracing.
5. Demonstrate effective communication skills and best practices for remote work.
6. Demonstrate proficiency with computers, Customer Relationship Management systems (CRM), and contract tracing.