

ADMINISTRATIVE ASSISTANT CERTIFICATE

24 Semester Credit Hours; Curriculum: 0307

| Code | Title | Hours |
|---|--|-----------|
| Courses for a Certificate | | |
| CAB 104 | Skill Building and Formatting ¹ | 3 |
| CAB 125 | Word Processing Using Word | 2 |
| CAB 130 | Presentation Software Using PowerPoint | 2 |
| CAB 135 | Electronic Spreadsheets Using Excel | 2 |
| CAB 180 | Administrative Office Management and Professional Development ² | 3 |
| CAB 182 | Introduction to Business Telecommunications ² | 4 |
| CAB 184 | Communication Strategies ¹ | 3 |
| CAB 225 | Advanced Word Processing and Publishing ¹ | 2 |
| Elective: MGT course to total a minimum of three credit hours | | 3 |
| Total Hours | | 24 |

Prior to pursuing this certificate, it is recommended that the student has completed CAB 102 and CAB 106 or has a minimum of 20 wpm keyboarding skills.

¹ Offered in spring semester only

² Offered in fall semester only

Program Learning Outcomes

1. Describe basic administrative duties and responsibilities.
2. Use current and emerging word processing technologies to produce organizational documents and presentation materials.
3. Compose business correspondence and create graphics and electronic presentations on a computer.
4. Perform the current speed and accuracy requirements for typing and 10-key operation in a business environment.
5. Manage individually and collaboratively multiple office tasks, prioritizing and re-prioritizing in response to changing demands.
6. Describe office functions as they contribute to sound business practices and procedures.
7. Employ information technology to support management.

Administrative Assistant Certificate Pathway

The following Pathway is recommended for students pursuing the Administrative Assistant Certificate.

| Course | Title | Hours |
|------------------------------|---|-------|
| First Year | | |
| Fall Semester | | |
| CAB 125 | Word Processing Using Word | 2 |
| CAB 180 | Administrative Office Management and Professional Development | 3 |
| CAB 182 | Introduction to Business Telecommunications | 4 |
| Select one of the following: | | 3 |
| MGT 101 | Fundamentals of Supervision | |
| MGT 117 | Human Relations in the Workplace | |
| MGT 118 | Effective Management Communications | |
| MGT 165 | Human Resources Management | |

| | | |
|------------------------|---|-----------|
| MGT 205 | Organizational Behavior | |
| MGT 225 | Effective Leadership Skills | |
| Hours | | 12 |
| Spring Semester | | |
| CAB 104 | Skill Building and Formatting | 3 |
| CAB 130 | Presentation Software Using PowerPoint | 2 |
| CAB 135 | Electronic Spreadsheets Using Excel | 2 |
| CAB 184 | Communication Strategies | 3 |
| CAB 225 | Advanced Word Processing and Publishing | 2 |
| Hours | | 12 |
| Total Hours | | 24 |

Note: Pathway is a recommended sequence of courses. Part-time students should contact the program coordinator to discuss a part-time pathway as well as course prerequisites and recommendations.